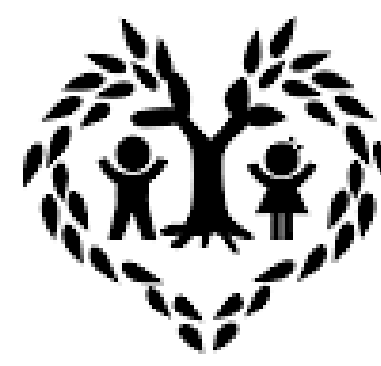


What to expect while at Hope Haven CAC

Our staff is dedicated to protecting and supporting your child and family. We have created this code of conduct to ensure the highest level of safety and support.



HOPE HAVEN

CHILDREN'S ADVOCACY CENTER

Protection.

To protect Hope Haven CAC staff, volunteers, and program participants, at no time during a Hope Haven program may a staff person or volunteer be alone with a single child where the staff person or volunteer cannot be observed by others.



Equality.

Staff and volunteers will respond to children and adults with respect and consideration and treat all others equally regardless of race, ethnicity, age, religion, sexual identity, gender expression, culture, or veteran status.



Supervision.

Staff shall never leave a child unsupervised.

Stop abuse.

Staff and other adults shall not abuse children or use corporal punishment. This includes physical abuse, verbal abuse, sexual abuse, mental abuse, and neglect. No type of abuse will be tolerated and is grounds for dismissal.



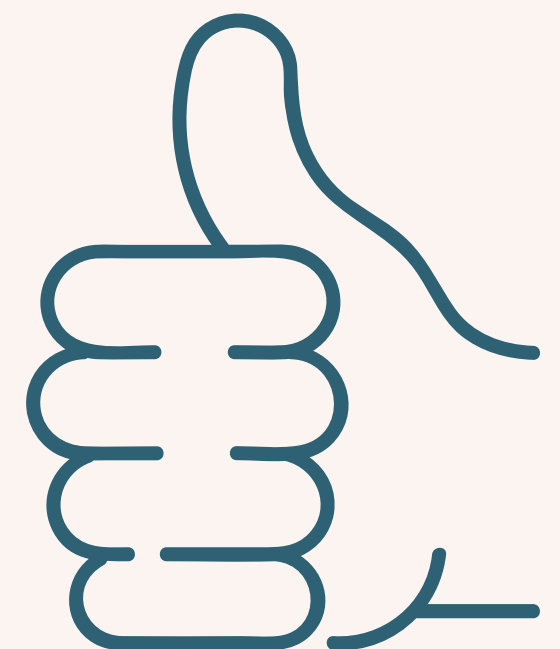
Respect.

Staff and volunteers will respect and encourage the right for a child to say "No" and respect the right for children to not be touched in ways that make them uncomfortable.



Positivity.

Staff and volunteers will use positive guidance techniques, including redirection, positive reinforcement, and encouragement. Yelling, commanding, forceful behavior, and punishment is not permitted.



Safety.

Under no circumstances shall a staff member release children to anyone other than the authorized parent, guardian or other authorized adult (CPS).

Staff and volunteers, as well as ALL adults are mandated reporters in the state of Mississippi.

All reasonable suspicion of child abuse must be promptly reported to CPS.

Confidentiality will be maintained at all times regarding ongoing and past cases, children, and sensitive information.